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IMPORTANT PAYMENT CHANGES

NOW IN EFFECT

Dear Owner <<Last Name>>,

As the managing agent for **your community**, please note the following changes that have been made to the way your payments are accepted for **your community**.*

NEW ONLINE PAYMENT PORTAL

We are excited to introduce our new online payment and billing portal powered by **ClickPay**. Through this new and convenient platform, you now have a fast, easy, and secure way to view and pay your balance due online by **e-check (EFT)** from your bank account for free or by major **credit and debit card** for a nominal fee.

Get started by clicking the link below and selecting a new, secure password:

Activate Your Account

Once activated, you may access your account at www.clickpay.ca/firstserviceca. For help with online payments, please contact **ClickPay** by replying to this email, visit www.clickpay.com/gethelp or call 1.888.354.0135 (option 1).



NOW PAY ONLINE THROUGH YOUR BANK (MEBP)

We now offer **Merchant Electronic Bill Payment (MEBP)** online through your existing banking provider. To make payments online through your bank, visit your Canadian bank's website, log in to your account and follow the steps below:

1. Select "Pay a Bill" or "Bill Pay" (may vary by bank)
2. Enter "FirstService Residential Alberta" as the payee name
3. Enter your account number for your community: <<**Account Number**>>
4. Schedule your payment and then submit

Thank you for your attention to this matter.

Glenne Manlig

President | FirstService Residential Alberta

*To make this change and effective February 5, 2019, we have updated our website terms of use and privacy policy (available at <https://www.fsresidential.com/alberta/canada-terms-of-use-privacy-policy>).

Link Not Working? Copy and paste the URL below into your browser:

<https://www.clickpay.com/redirector.aspx?PWQ=<<URL>>>

You received this email because you are a resident of your community, a property managed by FirstService Residential. If you'd like to be removed from receiving emails regarding billing or if you no longer live at this property, you may [unsubscribe](#).